

## FACT SHEET

### College Center for Library Automation

The College Center for Library Automation's (CCLA) mission is to provide service and leadership in statewide automated library and information resources to enhance the educational experience at Florida's public colleges. This mission is accomplished by providing access to shared information resources; ensuring effective use of technology through training, support, and consultation; researching and implementing suitable new technologies; and providing library advocacy for issues of concern to college libraries.

CCLA operates the Library Information Network for Community Colleges (LINCC), the first statewide, centralized automated library system in the U.S. serving public colleges exclusively. Established in 1989 by the Florida Legislature, CCLA is an administered program of the Florida Department of Education's Division of Florida Colleges. An Advisory Board with representation from each of the state's 28 public colleges ensures collaborative input into the development and implementation of CCLA/LINCC programs and services.

CCLA serves the state's 28 colleges with 80 campus libraries in 65 cities throughout Florida, representing more than 1,000,000 college students, faculty, and staff statewide.

A collaborative, team-based organization, CCLA offers Florida's higher education system a depth of talent and expertise rivaled by few organizations of its size. CCLA's proud commitment to excellence has resulted in a suite of products and services forged with care and designed to meet the changing needs of today's college students and libraries:

- **LINCCWeb:** A versatile, user-friendly research tool offering reliable, convenient access to full-text eResources, databases, eBooks, and local and statewide library collections. LINCCWeb users can also request library materials online and manage their personal library accounts. Online at [www.linccweb.org](http://www.linccweb.org).
- **Library Management System (LMS):** A powerful, flexible, state-of-the-art system that operates behind the scenes at college libraries, providing library staff with automated tools that streamline delivery of library services and increase library staff productivity.
- **Consultation Services:** Professional library consultation services tailored to the unique needs of each college library in all areas of library operation and management.
- **LINCCLearn:** CCLA's comprehensive user education program that combines live, hands-on training with self-paced online instruction.
- **Centralized Service Desk:** A full-time customer support staff available during all hours of library operation to provide assistance with use of all CCLA/LINCC programs and services.

Through leveraged acquisition of valuable electronic resources on behalf of all 28 colleges, CCLA provides considerable cost savings to Florida's citizens. CCLA's centralized services save Florida nearly \$5 million annually compared to decentralized services. CCLA ensures that Florida's college students have equitable access to library resources, regardless of institutional size. CCLA's recent accomplishments include:

- **LINCCWeb v.2.0:** Completed a multi-year initiative to launch the next-generation LINCCWeb, designed to make information available at the point of student need and discoverable within the information systems and tools students use most. The new system is founded on Ex Libris' Primo discovery software, which CCLA helped to develop and refine in its role as a "Charter Customer."
- **eResources:** Continued to acquire, implement, and oversee a set of 100 core eResources accessed statewide by all students, faculty, and staff of the Florida College System. These

state-funded eResources are selected collaboratively by the 28 colleges via CCLA's advisory process.

- **Next-Generation Discovery Tools:** Signed on to participate as an "Early Adopter" of Ex Libris' newest library information discovery service, Primo Central, which will significantly enhance the experience of students utilizing online library resources. CCLA will collaborate with Ex Libris on the product's development, refinement, and implementation, helping to shape it not only for the college students in Florida, but also for eventual users worldwide.

CCLA works daily with other library, technology, networking, and educational organizations to improve the library management and information services used by Florida's higher education community. CCLA has widened its offering of products and services to meet the changing needs of a rapidly growing base of users within the college system, the wider K-20 educational community, and the general public. CCLA's collaborative partnerships include:

- **CCLA – FCLA:** CCLA maintains a close relationship with the Florida Center for Library Automation (FCLA), library system provider for the state's public universities. For more than a decade, the respective advisory boards of CCLA and FCLA have met annually to discuss library issues and opportunities common to both systems. Senior leaders from FCLA and CCLA serve as permanent members of each other's advisory boards, and a Collaborative Ventures Steering Committee works together throughout the year to identify and address issues of mutual interest.
- **CCLA – Florida Electronic Library:** The Florida Electronic Library plays an integral role in the success of LINCCWeb's statewide eResources collection, providing funding for Gale and OCLC eResources within the shared electronic resources collection. CCLA's CEO serves as a member of the Florida Library Network Council, which advises the Florida Electronic Library and acts as a steering committee for the planning and implementation of statewide library resource sharing programs.
- **CCLA – Ex Libris:** CCLA enjoys a close working relationship with library software vendor Ex Libris, provider of LINCC's foundation software technologies, Primo, Aleph, MetaLib, and SFX. CCLA and Ex Libris work together to refine existing LINCC software, while researching and developing new technologies that enhance libraries' ability to provide LINCC services to their users.